

## **Museum of Idaho Gorongosa Adventure, Mozambique Terms and Conditions**

### **Our Mission**

This trip will engage travelers in the wide-ranging mission of the museum. Like the museum, this tour will enrich our guests' lives and help satisfy their curiosity about the world around them. Your participation benefits the work of the museum and the advancement of the humanities and sciences in East Idaho.

### **What Is Provided With Your Tour**

- All accommodations
- Expertise of a Museum of Idaho staff member and local guides throughout the tour
- Meals, as noted in the itinerary
- All sightseeing and visits as noted in the itinerary
- Pre-tour information
- All on-tour transportation unless otherwise noted
- Transfers and luggage handling abroad for all participants whose arrival(s)/departure(s) coincide with the scheduled group transfer(s)
- Scenic flights between Johannesburg, South Africa, to Beira, Mozambique, and transportation between Beira and Gorongosa National Park

### **What Is Not Provided With Your Tour**

- Passport fees, visas, visa photos, immunizations, and any other travel documentation as required
- Personal items such as wines, liquors, à la carte orders, meals other than specified
- Gratuities to hotel staff and Gorongosa National Park guides, as appropriate
- International airfare, any airline fees (baggage fees, etc.) and departure taxes
- A program of optional excursions available at additional cost
- Taxes
- Other items not specifically mentioned as included
- Communication charges (e.g. phone, internet, etc.)
- Transfers and baggage handling abroad for those not traveling on the designated program departure and arrival dates
- Optional travel Insurance
- Registration

### **Registration and Payment**

Space is reserved in the order of receipt of registrations.

To register, please order using our secure online process, or call 208-522-1400 ext. 3006 to speak with tour organizer Jeff Carr during business hours.

A \$500-per-person deposit to hold your place is due to the Museum of Idaho by May 1, 2023. Registration is first-come, first-served. After you have paid your deposit, the remaining balance is due by June 1, 2023.

To complete your request, the following is necessary:

### **Required Information**

For all international departures, passport information including the following, in accordance with the Transportation Security Administration's (TSA) Secure Flight program as well as by our international travel partners: your full name as it appears on your passport, date of birth, and gender (for further information, please visit [www.tsa.gov](http://www.tsa.gov)). In the event an airline ticket is issued with incorrect information you have provided, or if you use a different passport than originally cited, you will be responsible for charges associated with the ticket's reissue.

### **Late Registration**

Any registration received after May 1, 2023, is considered a "late registration" and must be subject to special confirmation. Payment in full must be made immediately by credit card or check before confirmation is possible.

Once confirmed, cancellation penalties apply as set forth below. If confirmation is not possible, all payments made will be refunded in full.

Late registration confirmation procedures apply to any participant who is transferred from the wait list to the program within the designated late registration period for that program.

### **A Note About Costs**

Tour costs are based upon current airfares, tariffs, currency values, and on the basis of a minimum number of participants. While we will do everything possible to maintain the listed prices, they are subject to change. Details and costs will be advised prior to departure.

### **Wait List**

If the tour of your choice is fully subscribed, you may choose to be placed on a waitlist by contacting Jeff at the museum at 208-522-1400 ext. 3006 or [director@museumofidaho.org](mailto:director@museumofidaho.org). Individuals on the wait list will be contacted if space becomes available. If you choose to withdraw from a wait list, please notify us.

### **Cancellation and Refund Policy**

Per-person cancellation fees are based on date of notice to the Museum of Idaho.

- Cancellation within 7 days of booking (prior to June 1, 2023): full refund.
- Cancellation after 7 days of booking: \$500 retained (entire deposit).
- Cancellation made after June 1, 2023: no refund.
- Cancellation by the Museum of Idaho or Gorongosa National Park: full refund.

There is no refund available for unused portions of the tour, including but not limited to, missed meals, hotel nights, and sightseeing.

If you have scheduled your own air and your flights are delayed, or if for any reason you are prevented from joining the tour on the scheduled departure date and time, or if you choose to leave the tour early, we cannot provide a full or partial refund or credit toward a future tour. The Museum of Idaho reserves the right to cancel any tour due to low enrollment and when a U.S. Department of State Travel Warning is issued for the destination.

### **Air Service**

Tour rates are based in part on economy-class airfare between Johannesburg, South Africa, and Beira, Mozambique. International and domestic air schedules are subject to change at any time. If an air schedule requires an overnight stay in a gateway city, or otherwise because of a flight delay, the cost of the overnight will be at your expense.

### **Air Service/Tickets Purchased Independently of the Tour**

International and domestic air schedules are subject to change at any time. As you will be making your own airline reservations between the United States and Johannesburg, we recommend that you do not purchase nonrefundable tickets or tickets with high fees for changes. We urge you to check airline cancellation fees before purchasing airline tickets since international departure times and flights can change. Neither the Museum of Idaho nor Gorongosa National park accepts liability for cancellation fees related to domestic or international airline tickets.

### **Travel Insurance**

The Museum of Idaho recommends that travelers purchase travel insurance in the event of a cancellation or other unforeseen incident. Such insurance is not included in the tour.

### **Travel Documents and Information**

Participants are responsible for obtaining any documents required for their participation in the tour, including a valid passport and Mozambican visa, which in turn requires vaccination certificates and other documents. If you are a U.S. citizen, we will send you the appropriate information after you make a reservation. Failure to obtain documents does not negate the terms and conditions, and any extra costs incurred for rerouting or delay due to travel without the necessary documents will be the participant's responsibility. If you are not a U.S. citizen, please contact your embassy or consulate to ensure you obtain the proper documentation.

For certain international departures, a passport valid for at least six months after the completion of your tour, and/or with at least six blank visa pages, is required for U.S. citizens. The U.S. Department of State no longer will add visa pages into U.S. passports. Applicants in need of additional pages in their valid passports must obtain a new passport. For more information on how or where to apply, please visit [www.Travel.State.Gov/ApplyEarly](http://www.Travel.State.Gov/ApplyEarly) or call the National Passport Information Center toll-free at 1-877-487-2778/1-888-874-7793 (TTY/TTD).

For more information about travel in South Africa and Mozambique, we strongly recommend the "Learn about your destination" section, including any relevant travel advisories and security alerts, on the U.S. Department of State travel website [www.travel.state.gov](http://www.travel.state.gov). For medical information, we recommend contacting the Centers for Disease Control at (877) FYI-TRIP or [www.cdc.gov/travel](http://www.cdc.gov/travel)

### **Physical and Medical Considerations**

To enjoy the travel experience, participants should be in good physical and mental health. All tours require an element of walking over uneven terrain. Participants should have sufficient stamina to keep pace with an active group of participants on long days of touring. If you have any questions about your ability to participate in a tour, please call us at 208-522-1400. Any physical condition, diet, or special request for accommodation must be identified when the registration is made.

Please be aware that health care standards, facilities, and services abroad may be different or even inadequate for treating certain health conditions. It is essential that you inform us in writing of any existing condition for which you may require medical attention or accommodation during the tour. We will make reasonable efforts to accommodate the needs of our participants; however, services of a personal nature cannot be expected or guaranteed. By forwarding the deposit for pre-registration or registration in full, you affirm that you do not have any physical or other limitations that would create a hazard for yourself or other participants or would require adjustments to the tour for other participants.

### **Itinerary or Program Modifications**

The Museum of Idaho and Gorongosa National Park strive for excellent tour itineraries and their features. If improvements can be made, or unforeseen circumstances beyond our control make changes necessary, at our sole discretion, we reserve the right to vary itineraries and to substitute elements of the tour. These elements include, but are not limited to: hotels, staff, itinerary changes, speakers, experts, places visited, and services for any stated in the itinerary. Every effort will be made to carry out the tour as planned, but alterations may still occur after the final itinerary has been sent to you.

### **Hotel Accommodations**

The Museum of Idaho and Gorongosa National Park have chosen accommodations based on a combination of location, service, atmosphere, and price.

### **Singles and Roommates**

Accommodations in Gorongosa National Park are reserved according to the participants' preference with respect to single or double occupancy, and we will do our best to preserve the same preferences where other accommodations are required, such as in Johannesburg. If you are traveling alone and wish to share a room/cabin, we will do our best to find someone of the same gender and smoking preference to share with you. If you are matched with a non-smoking roommate, it is mutually agreed that you cannot smoke in your hotel room/cabin. Please note that the single rooms in many foreign hotels may be smaller than those to which you are accustomed.

### **Children**

This trip is designed for adults, although it may be suitable for children 14 and older. Regardless of age, children must pay full price unless otherwise noted. Moreover, a parent or guardian must accompany those under 18.

### **Special Travel Arrangements**

Participants may wish to extend their stay in the hotel in Johannesburg either before or after the tour. Our tour operator will work with you on these arrangements, dependent upon space availability.

Should you decide not to participate in certain parts of the tour or use certain goods included in the tour, no refunds will be made for those unused parts of the tour or goods.

### **Photography and Video**

Participants on tour may be photographed or recorded (audio and video) for the educational and promotional purposes of the Museum of Idaho and Gorongosa National Park. This content may be used in marketing publications and posted on websites to promote these institutions without compensation to the participant. Participants who prefer that their name, voice and/or image not be used must notify us in writing prior to the beginning of the tour.

### **Smoking Policy**

For the comfort of all participants, we ask that there be no smoking during group activities. Some areas may not allow smoking anywhere on the property.

### **READ CAREFULLY: RESPONSIBILITY STATEMENT AND LIABILITY DISCLAIMER**

The Museum of Idaho and Gorongosa National Park book services of independent suppliers for transportation, accommodations, and other services. Neither the Museum of Idaho nor Gorongosa National Park is liable for personal injury, death, property damage or accident, delay or irregularity arising out of any act or omission of these suppliers. The Museum of Idaho and Gorongosa National Park reserve the right, without penalty, to make changes in the published itinerary whenever, in their judgment, conditions warrant, or if they deem it necessary for the comfort, convenience, or safety of tour participants.

The Museum of Idaho and Gorongosa National Park also reserve the right, without penalty, to withdraw the tour announced, to decline to accept any person as a participant in a tour, or to require any participant to withdraw from the tour at any time (including, but not limited to inappropriate or offensive behavior) when such action is determined by tour staff to be in the best interests of the health, safety, or general welfare of the tour group or the individual participant.

Dates, schedules, tour details, and costs, although provided in good faith based on information available at the time of publication on the website and other materials, are subject to change and revision.

The Museum of Idaho and its trustees, employees, representatives, agents, successors, and assigns ("Museum of Idaho") do not own or operate any entity which provides goods or services for your tour including, for example but not limited to: lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service or entertainment providers, etc. As a result, the Museum of Idaho is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

In addition and without limitation, neither the Museum of Idaho nor Gorongosa National Park is responsible for any injury, loss, death, inconvenience, delay, or damage to persons or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, banditry, bites from or attacks by animals, insects or pests, strikes or other labor activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanism to arrive or depart timely or safely.

### **AS A CONDITION OF ACCEPTANCE OF ANY APPLICATION, EACH APPLICANT MUST AGREE TO THE STATEMENT SET FORTH BELOW:**

The participant has read carefully the Responsibility Statement and Liability Disclaimer set forth above, the schedule of activities for this tour, as well as the terms and conditions of application and participation as set forth in the tour materials, and recognizes and accepts any risk associated with the tour as well as the conditions, including the refund policy, set forth in the tour materials. The participant further acknowledges that there are many risks and uncertainties inherent in any travel tour, including but not limited to weather, flooding, and high/low water levels, acts of force majeure, the hazards of various modes of transportation, forces of nature, acts or omissions of foreign governments, terrorism,

war or insurrection, theft, banditry, other criminal conduct, illness, bites from or attacks by animals, insects, or pests, inadequate medical facilities and difficulty in evacuation to same, and damage to persons or property due to the negligent acts or omissions of tour staff or others. In consideration of, and as part payment for, the right to participate in the tour, the participant, on behalf of himself/herself, his/her dependents, heirs, executors, administrators and assigns, agrees to release the Museum of Idaho, its trustees, employees, representatives or agents, the United States, and the tour operator and its officers, employees and agents, from liability for personal injury, death, property damage or loss suffered by any person in connection with this tour, even if caused by the negligence (but not the reckless, willful, or fraudulent conduct) of the Museum of Idaho. In addition, by registering for this tour, the applicant certifies that he or she is mentally and physically capable of full participation in this tour. By registering for this trip, the participant agrees to the Responsibility Statement and Liability Disclaimer and the Terms and Conditions herein.